

ABSTRACT OF THE DISCLOSURE**VOICEMAIL/MEMO SERVICE**

- 5 A method, program and system for entering messages into a database are provided. The method comprises accessing the database by means of one of a plurality of allowable communication devices, which may include phone, mobile phone, PDA, pager and computer. The user then
- 10 enters a voice or text message into a designated account in the database. The message is stored in a uniform format, which is specified for the account. This uniform format is independent of the communication device used to access the database. When messages are retrieved from
- 15 the database, the messages are converted from the uniform format into a format which is compatible with the device used to access the database.

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